



## Clinic 66

### Sexual and Reproductive Health Medical Practice

31 Bertram Street

Chatswood, NSW, 2067

Tel. 02 9411 3411

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Email: [info@clinic66.com.au](mailto:info@clinic66.com.au)

Website: [www.clinic66.com.au](http://www.clinic66.com.au)

### Practice Information Sheet

We are fully accredited with NSQHS, RACGP & HDAA Diagnostic Imaging Accreditation.

We are a private practice and our GP and specialists are available via appointment only.

#### Opening Hours

Monday - Friday: 8.00am – 5.30pm

Saturday: 8.00am – 4.00pm

Sunday: CLOSED

#### After Hours & Emergency

If you need our assistance outside of business hours, you can either call our number and you will be connected to our after-hours service provider National Home Doctor Service or you can call them directly on 13 7425. In case of emergency, please dial 000. The closest emergency department is Royal North Shore Hospital, located at Reserve Rd, St Leonards.

#### Fees & Payments

Clinic 66 is a privately billing practice. Our fees and consultation schedules are available at the reception counter, showing the full price and the Medicare rebate. Fees are payable at the time of consultation and can be made by EFTPOS or credit card. We're currently not accepting cash payments. We accept Afterpay for Procedural Appointments. Medicare cardholders will be able to claim some of the money back from Medicare. We will submit

your claim to Medicare for the rebate, which typically reaches your nominated bank account within 24 hours. For Non-Medicare card holders, we will issue you with the receipt, which you can then take to your health insurance, which may cover the cost, depending on your insurance policy.

#### Appointments

Our appointments can be made online at any time or over the phone between opening hours. Our consultations are by appointment only, we do not accept walk-ins. No referral is required for most of our services, but there are some specialist doctors and services that will require a referral (e.g. if you need to see a gynaecologist). We can organise this for you with one of our GPs.

Where appropriate, you can now have a telehealth consultation with one of our GPs online via video call. Video calling is as convenient as a phone call, with the added value of face-to-face communication. It will save you time, and bring your care closer to home.

Procedural appointments can be booked over the phone only. If you are having a procedure under sedation, you can expect to

be in the clinic for about 2-3 hours. More information regarding procedures under sedation is available on our website [www.clinic66.com.au](http://www.clinic66.com.au).

### Services We Provide:

**Women's Health** – Medical and Surgical Abortion, Cervical Cancer Screening, Colposcopy, IUD insertion & removal, MonaLisa Touch, Teleabortion, Menopause Management, Menstrual Problems, Ovarian Cancer, Rhesus Negativity.

**Men's Health** – Ejaculation Problems, Erectile dysfunction, Men's sexual health check, Vasectomy.

**Sexual Health** – Hepatitis – screening & vaccination, HPV – screening & vaccination, PEP, PrEP, s100 prescribing, STI/STD-screening & management

**Family Planning** – contraception, infertility, shared antenatal care

**General Health** – Iron infusion, Skin lesions & Wart treatment.

### Privacy Policy

We pride ourselves on our discreet, non-judgemental approach to all our patients. We utilise an electronic medical system, ensuring that any additional paper records are uploaded at the end of each care episode. Any hard copy of patient-related documentation is shredded. All information recorded at the practice will not be shared without your consent. You can choose what information on your health record, can be shared between health professionals. We respect the privacy and confidentiality of the information provided by you. We are compliant with the Health Records and Information Privacy Act (NSW) 2002 for the collection, use, and disclosure of health information.

We do participate in the e-Health initiative with the Australian Government, which means that if you have a My Health Records, we will be happy to upload an event summary into your records should you require us to do so. However, we will not upload a shared health summary or an

event summary into My Health Record without your request to do so.

### Communication Policy

At Clinic 66 we use email, SMS, and telephone as effective ways of conveying information and communicating to our patients. You may be contacted by the clinic via SMS text messaging for appointment reminders, recall reminders, asking to call the clinic, or booking an appointment. We may also provide you with normal results via SMS provided you agree to that. Weblinks sent via SMS are used to convey booking information or procedural instructions. Clinic 66 may use email communication to send results, documents, and information to our patients, particularly relating to telehealth consultations. All of our patients are informed that SMS is our default method of communication for appointment reminders and recalls. Consent to use electronic methods of communication is always obtained before these methods. If a patient indicates that they do NOT consent to be contacted via SMS, this is clearly recorded in the patient's file.

### Feedback

We actively seek feedback from our patients in multiple ways. Patient feedback is very important in helping us identify any problems with the service we are providing and helps us to improve your healthcare experience. Feel free to discuss any suggestions, ideas, or concerns with any member of our clinical or administrative team. You can also submit your feedback via our website or email us directly to [info@clinic66.com.au](mailto:info@clinic66.com.au).

### Home Visits

Home visits can be provided if required. However, as many consultations require equipment, most patients will need to be examined more thoroughly at the practice. Home visits are privately billed, the fee charged is higher than for in-clinic appointments.

## After-Hours Services

If you need to speak to a doctor while we are closed, please use the National Home Doctor services. You can either call 13 SICK (13 7425) or submit a request online at [www.homedoctor.com.au](http://www.homedoctor.com.au).

## Our Doctors

**Dr Emma Boulton** – Practice Principal  
MBBS, MPH, FRACGP

## Consulting

**Dr Karen Osborne** – BSc Hons, MBBS,  
MRCGP, DRCOG, DFSRH, FRACGP

GP & Clinical Director, Consultant, IUD insertion & Removal, GP Antenatal Shared Care, HIV & Hep B S100, PrEP prescriber, Implanon insertion & removal - Tuesday, Thursday & Friday

**Dr Susan McSweeney** – BSc Hons, MBBS,  
FRACGP, DRANZCOG

GP, Consultant, Implanon insertion & removal, IUD insertion & removal, Antenatal Shared Care  
Monday

**Dr Chantal Gianni** – MBChB, DipObs,  
RACOG, FRNZCOG

GP, Consultant, Implanon insertion & removal,  
Tuesday, Wednesday

**Dr Stefanie Lou** – MBBS, FRACGP, BMedSc

GP, Consultant, Shared Antenatal Care,  
Women's Health  
Tuesday, Thursday, Friday

**Dr Serena Giga** – MD, CWH, SCHP,  
DRANZCOG, FRACGP

GP, Consultant, Shared Antenatal Care,  
Women's Health  
Monday, Wednesday

**Dr Zhiyuan Ma** – MBBS, RANZCOG

GP, Consultant, Shared Antenatal Care,  
Women's Health  
Speaks English & Mandarin  
Saturday

**Dr Clea Anagnostopoulou** – BMed, BSc

GP, Women's Health, Proceduralist,  
Colposcopist  
Wednesday

**Dr Ellie Freedman** – MBBS, BSc, MRCP,  
FACHAHM

Sexual Health Physician – Wednesday

**Dr Karen Sheng** – MB ChB, MRMED,  
FRANZCOG

Gynaecologist, Obstetrician, Minimally Invasive Surgery, Colposcopist – Tuesday

## Procedure Doctors

**Dr Julia Menzies** – MBChB (Hons)  
DRANZCOG, DCH, FRACGP - Monday

**Dr Debby Bachmayer** – MBBCH, FRACGP  
Tuesday

**Dr Jung-Yoon Huh** – MBBS, DRANZCOG,  
DCH - Saturday

**Dr Donna Lau** – MBBS, FRACGP, RANZCOG  
Tuesday

**Dr Leanne Corbett** – MBBS, RCOG,  
FRACGP - Tuesday, Wednesday, Friday

**Dr Kevin Pedemont** – MBBS - Friday

**Dr Sisi Zhao** – MBBS, DCH, EM Cert,  
DTMH, MIPH, FRACGP - Thursday

**Dr Rebecca Wiig** – MBBS, BAO, FRACGP  
Thursday

**Dr Anne Tran** – MBBS (Hons) DCH,  
FRACGP - Thursday

**Dr Peter Dabro** – BMed Sci, MBBS,  
FRACGP - Wednesday